

# Michael Gdovin

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## **Education:**

Kutztown University of Pennsylvania  
B.S. Electronic Media  
Multidiscipline (Business and Journalism/Public Relations) Concomitant  
3.28 GPA  
May 2013

## **Awards and Recognition:**

- Dean's List  
May 2013
- National Broadcasting Society Student Member of the Year  
Mar. 2013
- Dean's Scholar (College of Liberal Arts and Sciences)  
Feb. 2013
- Recognized as Outstanding Electronic Media Major by Dean  
Sep. 2012
- Associate of the Month at Staples  
Jul. 2012
- Eagle Scout in Boy Scouts of America  
Oct. 2008

## **Work Experience:**

Amerigas  
IT Service Center Analyst  
King of Prussia, PA  
Apr. 2014 – Present

- Provide Tier 1 Support to over 9,000 employees nationwide
- Troubleshoot and resolve issues with Windows 7 computers and Citrix Thin Clients
- Provide Mobile phone support (iPhone and Android)

Best Compute Science Degrees (bestcomputersciencedegrees.com)  
Freelance Writer  
Philadelphia, PA  
Jun. 2013 – May 2014

- Write articles about careers in technology
- Maintained social media presence on Google Plus

Allied Pixel  
Intern  
Media, PA  
Jan. 2013 – May 2013

- Assisted in video shoots as production assistant
- Tested equipment before and after shoots

Kutztown University ResNet  
Help Desk Support  
Kutztown, PA  
Aug. 2012 – Dec. 2012

- Troubleshoot and resolve students' technical issues

Kutztown University Electronic Media Department  
Student Worker  
Kutztown, PA  
Sep. 2011 – May 2012

- Assist students with equipment and software
- Sign equipment out to students

Staples  
Tech Sales Associate  
Havertown, PA  
May 2011 – Present

- Assist customers with purchases and computer problems

Kutztown University Philosophy Department  
Web Designer/Student Worker  
Kutztown, PA  
Sep. 2010 – Dec. 2012

- Update department website using Microsoft FrontPage and SharePoint
- Produce promotional video for prospective students
- Provide technical support for Philosophy faculty

## KU-TV Productions

Technical Director, Engineer, Audio Engineer, Camera and Tape Operator

- Broadcast Football, basketball and baseball games live
- Broadcast graduation live to television and internet stream

Kutztown, PA

Jan. 2010 – Dec. 2012

## Trinity Lutheran Church

Web Developer

- Design new site using Wordpress
- Develop and implement new site features
- Train Church staff how to use website

Havertown, PA

May 2010 - Present

## Blog (Gdovin.net)

Blogger

- Write and maintain technology blog

Havertown, PA

Oct. 2006 - Present

### **Campus Involvement:**

Showcase KU-TV

Creator, Executive Producer and Assistant Director

- Developed show from concept to highlight best student work
- Oversaw all aspects of production of episodes from script to air

Apr. 2012 – Dec. 2012

## National Broadcasting Society

Treasurer

- Manage all chapter finances and budgets

National Student Advisory Task Force

- Plan National Broadcasting Society National Convention

Sep. 2009 – May 2013

Jan. 2011 – Dec. 2012

June 2011 – Mar. 2013

### **Course Work:**

- Computer Graphics
- Engineering and Troubleshooting
- Events and Documentary Production
- New Media and Communication
- Technical Writing and Communication
- Video Field Production
- Video Post-Production
- Writing For the Workplace

### **Relevant Skills:**

Graphic Design: Illustrator and Photoshop

Other Skills: Customer Service

Office Software: Microsoft Office (Word, Excel and Powerpoint) Windows and Mac,, Google Apps

Video and Audio Editing: Final Cut Studio (Final Cut Pro, Soundtrack Pro, Motion, Live Type and DVD Studio Pro), After Effects, Garageband and Linear Editing

Web Development: Wordpress, Filezilla, FrontPage, Dreamweaver, Sharepoint, iWeb, and Social Media

### **References:**

References furnished upon request.